

## **Conditions**

### **General**

1. Alcohol sales shall be permitted for consumption off the premises in the areas shown on the Plan as the "Cellar Door and Garden Areas' as follows:
  - a. Sunday to Wednesday. 10.00 to 18.30 hrs.
  - b. Thursday to Saturday. 10.00 to 22.30 hrs.
2. Alcohol sales for consumption on the premises in the areas shown on the Plan as the Cellar Door and Garden Areas shall be permitted as follows:

Thursday to Saturday. 10.00 to 22.30 hrs.
3. In addition to the above conditions 1 and 2, for pre-booked events alcohol sales shall be permitted for consumption on and off the premises in the areas shown on the Plan as the Vineyard Area, the Cellar Door and Garden as follows:
  - a. Between 1<sup>st</sup> April and 31<sup>st</sup> October
  - b. Monday to Saturday. 10.00 to 22.30hrs
  - c. Sunday. 10.00 to 18.30 hrs (apart from Sundays preceding a Monday Bank Holiday in which case the hours will be 10.00 to 22.30 hrs)
  - d. Subject to a maximum of 6 day time events and 4 evening pre-booked events per month.

A pre-booked event is defined as an event where tickets are sold in advance of the event commencing.

4. In addition to the above conditions 1 and 2, Vineyard Tours, which is defined as a pre-booked event which takes place around the vineyard and where tastings take place at the Cellar Door and Garden Area are excluded from Condition 3. The licensable hours for Vineyards Tours for consumption of alcohol on the premises shall be the same as in condition 1 a) and b).

5. In addition to the above conditions 1 and 2, alcohol sales shall be permitted for the period and events known as Harvest Time for consumption on the premises in the areas shown on the Plan as the Vineyard Area, the Cellar Door and the Garden Area as follows:

- a. Sunday to Saturday 08.00 to 20.00 hrs
- b. Alcohol will only be supplied to those customers who have pre-booked to assist with the harvesting of the grape crop and who are being supplied with food
- c. Harvest Time is defined as a period during which the grape crop is picked, typically occurring in the months of September and October.

For the sake of clarification Conditions 1 and 2 do not apply to these Harvest Time events.

### **Prevention of Crime and Disorder**

6. An incident log shall be maintained at the premises showing a detailed note of incidents that occur in the premises:
  - a. The log will be inspected and signed off by the DPS (or a person with delegated authority) at least once a month

- b. The log book should be kept on the premises and be available for inspection at all times the premises are open by authorised Officers of the Licensing Authority or the Police
- c. Any incident shall be defined as being one which involves an allegation of a criminal offence
- d. Feedback shall be given to staff on each occasion that a refusal or incident occurs at the premises
- e. Any refusal made for alcohol service e.g. underage will also be recorded (either in electronic or written form) and feedback given to staff as relevant
- f. The log shall be kept at the premises for a minimum of twenty-four (24) months.

7. No open vessels shall be taken off the premises.

### **Prevention of Public Nuisance**

8. No more than 25 person inside and 25 person outside (that number to exclude the Licensees and their staff) shall attend any pre-booked event or vineyard tour held at the premises.

9. Any off sale collections by carriers shall be between 08.00 to 18.30 hrs Monday to Saturday only.

10. Signage shall be placed at exits in the Cellar Door and at the external exit of the Vineyard requesting customers to leave quickly and quietly.

11. The Premises Licence Holder shall ensure that local taxi and public transport details are available at the premises and on the premises website.

### **Public Safety**

12. Any directions provided on the premises website or literature shall direct access to the premises from the north only.

### **Protection of Children from Harm**

13. The premises shall operate a 'Challenge 25' policy whereby any person attempting to buy or obtain any alcohol who appears to under 25 shall be asked for photographic ID to prove their age. The recommended forms of ID that can be accepted are passports, official Photographic Identity Cards issued by EU states bearing a hologram or ultraviolet feature, driving licence with a photograph, photographic military ID or proof of age cards bearing the PASS mark hologram. The list of recommended forms of ID may be amended or revised with the prior written agreement of the Police, the Licensing Authority or Trading Standards without the need to amend the licence or conditions.

14. Signage advertising the 'Challenge 25' policy shall be displayed in prominent locations in the premises.

15. The Premises Licence Holder shall ensure that all staff members engaged or to be engaged in selling alcohol at the premises shall receive induction training.

- a. This training shall take place prior to the selling of alcohol and shall include:
  - Challenge 25 policy
  - The lawful supply and selling of age restricted products
  - Refusing the sale or supply of alcohol to a person which is drunk
  - Refusing the sale of alcohol for consumption off the premises to people who may have alcohol dependency issues.
- b. Further verbal reinforcement/refresher training covering the above shall be carried out thereafter at intervals not to exceed eight (8) weeks, with the date and time of the verbal reinforcement/refresher training to be documented.
- c. All such training undertaken by staff members shall be fully documented and recorded. The records will be retained for at least twelve (12) months and shall be made available to the Police, authorised Officers of the Licensing Authority and authorised Officers of Trading Standards upon request.
- d. A list of staff members who are authorised to sell alcohol on the premises shall be kept. This shall be endorsed by the DPS with the date such authorisation commences.

16. Sales made by Internet or other electronic means:

- a. For internet sales the customer must self -certify an age verification clause or agree to the age conditions contained within the terms and conditions of sale.
- b. For telephone sales the age of the customer must be documented.
- c. Deliveries shall only be made to a residential or business address.
- d. Records of such a transaction including acceptance of terms and conditions, documentation of age and delivery address must be retained in a form that can be accessed at the request of an authorised Officer of a Responsible Authority for twelve (12) months. These records shall be retained at or be capable of being accessed electronically from the licensed premises.

17. Online bookings of tours shall only be made by those who self-certify that they are over 18 years of age and following their confirmation that all participants of the tour are over 18 years of age.